

Domenic Padula

Director of Technology & Innovation

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EXECUTIVE PROFILE

Technology executive with 20+ years transforming IT, engineering, and infrastructure organizations. Combines technology strategy with operational and financial leadership to modernize platforms, scale organizations, reduce cost, and improve business performance. Directed teams of 58 and budgets of \$12M+, with experience spanning cloud transformation, cybersecurity, automation, AI, and M&A.

EXECUTIVE EXPERTISE

Technology Strategy & Digital Transformation | IT & Engineering Leadership | Cloud & Enterprise Architecture | Cybersecurity & Governance | AI & Automation | M&A Technology Integration | Financial & Vendor Management | Organizational Leadership

PROFESSIONAL EXPERIENCE

Town of Medway – *Director of Technology & Innovation*

2026 – Present

Medway, MA

Direct technology strategy, operations, cybersecurity, and investment for municipal government and Medway Public Schools. Manage a multidisciplinary team supporting Town departments, public safety, and the school district.

- Repositioned the technology organization as a strategic partner to Town and School leadership, expanding its mission from traditional IT support to innovation, modernization, and business enablement.
- Driving the digitization of 1M+ pages of municipal records, modernizing records management while preserving more than a century of historical documents and expanding public self-service access.
- Consolidating Town and School printing infrastructure through centralized management and shared services, reducing device sprawl, support overhead, and operational bottlenecks.
- Modernizing infrastructure across municipal facilities to improve execution, reliability, security, and constituent services.

Padula Consulting Group – *Principal Consultant*

2024 – Present

Medway, MA

Advise small and mid-sized organizations on technology strategy, operations, financial performance, and digital transformation.

- Guided technology and data strategy for a \$14M nonprofit, improving scalability, governance, and management reporting.
- Designed a modern infrastructure and network operating model for a \$3M retailer, improving reliability while reducing operational complexity.
- Advise business owners and executives on cost optimization, cash flow, organizational design, technology investment, and hiring.
- Deliver executive AI and automation workshops and develop governance frameworks for responsible enterprise adoption.

Breezeline – *Senior Director of Technology Operations & Engineering*

2021 – 2023

Quincy, MA

Oversaw a 58-person organization spanning IT, systems engineering, and software development supporting operations serving 750K+ customers.

- Managed a \$12M technology budget and reduced operating costs 25% through cloud migration, platform consolidation, and vendor rationalization.
- Consolidated 6 ticketing platforms into ServiceNow, eliminating \$500K in annual cost while improving enterprise SLA visibility and reporting accuracy by 30%.
- Partnered with C-level executives and Data & Analytics leadership to align technology investments with business growth, customer experience, and AI initiatives.
- Modernized customer-facing infrastructure supporting Breezeline.com, improving scalability, resilience, and operational performance.
- Represented technology in M&A due diligence, assessing infrastructure, applications, security, operational risk, and integration requirements.

Cognex Corporation – Head of DevOps (IT)**2019 – 2021**

Natick, MA

Directed global infrastructure supporting software and hardware engineering, partnering with executive leadership on cloud, automation, resilience, and technology strategy.

- Spearheaded hybrid-cloud transformation and data center consolidation, reducing infrastructure costs 40% while improving resilience and scalability.
- Established Infrastructure as Code and CI/CD capabilities, cutting deployment times 50% and achieving 99.97% availability across critical platforms.
- Reduced vendor and tooling costs 31% through contract renegotiation, standardization, and portfolio rationalization.
- Expanded engineering automation capabilities and developed internal technical training to increase organizational adoption of Python and automation.

j2 Global – Director of Cloud Operations**2015 – 2018**

Marlborough, MA

Directed global operations for LiveVault, KeepItSafe, and additional cloud services after HP divested LiveVault to j2 Global, managing 11 direct reports and 26 matrixed staff across 2,000+ servers in 8 data centers.

- Scaled cloud backup infrastructure beyond 50 PB, supporting products generating more than \$80M in annual revenue.
- Consolidated 3 data centers, saving \$500K annually, while increasing storage density and delivering \$2M in savings.
- Oversaw infrastructure budgeting, capacity planning, vendor strategy, and cloud economics analysis for AWS migration.
- Strengthened identity, access, and security controls supporting NIST and ISO compliance requirements.
- Developed and maintained a comprehensive disaster recovery program, conducting annual live recovery tests to validate business continuity and operational readiness.

Hewlett Packard – Manager of LiveVault Operations**2006 – 2015**

Southborough, MA

Rose from engineer to operations manager on the LiveVault platform through its ownership by Iron Mountain Digital, Autonomy, and HP.

- Managed global operations for cloud backup platforms supporting 40,000+ customers and \$100M+ in revenue.
- Directed teams supporting 3,000+ servers across 8 data centers; automation enabled growth from 300 to 1,300 servers without additional headcount.
- Reduced infrastructure costs by \$1M+ annually through automation, storage optimization, and higher-density architecture while strengthening PCI and ISO compliance.

MILITARY SERVICE**Rhode Island Air National Guard – Electronic Computer & Switching Systems Specialist****1993 – 1999**

Supported mission-critical air control communications and classified systems under a Top Secret security clearance.

EDUCATION

- **M.S., Technology Leadership** | Brown University, GPA 4.0
- **B.S., Business Administration** | Southern New Hampshire University, GPA 3.97

TECHNICAL & LEADERSHIP EXPERTISE

Cloud & Infrastructure: AWS, Azure, GCP, VMware, Windows, Linux/UNIX

Automation & DevOps: Python, PowerShell, Ansible, Puppet, CI/CD, Infrastructure as Code

Data & Platforms: ServiceNow, Tableau, Power BI, SQL Server

Security & Governance: Zero Trust, NIST, ISO 27001, PCI-DSS, IT Governance

Executive Leadership: Technology Strategy, Budgeting, M&A, Vendor Management, Organizational Design, AI Adoption

ADDITIONAL INFORMATION

- Licensed helicopter pilot.